



CalCATS Acceptable Use Policy

This Acceptable Use Policy ("Policy") outlines unacceptable use of CalCATSSM offered by CaliCo Solutions LLC ("CaliCo Solutions"). This Policy is in addition to any other terms and conditions under which CaliCo Solutions provides the Service to your County.

CaliCo Solutions may make reasonable modifications to the Policy from time to time by posting a new version of this document on the CalCATS website at the current URL (<https://calcats.org/AcceptableUse>). Revisions are effective immediately upon posting and will need to be accepted upon your next login.

Questions about the Policy (e.g., whether any contemplated use is permitted) and reports of violations of the Policy should be directed to calcats@calicosol.com.

The examples listed in this document are not exhaustive. Prohibited uses and activities include, without limitation, any use of CalCATS in a manner that, in CaliCo Solutions' reasonable judgment, involves, facilitates, or attempts any of the following:

- violating any law of, or committing conduct that is tortuous or unlawful in, any applicable jurisdiction;
- displaying, performing, sending, receiving or storing any content that is obscene, pornographic, lewd, lascivious, or excessively violent, regardless of whether the material or its dissemination is unlawful;
- advocating or encouraging violence against any government, organization, group, individual or property, or providing instruction, information, or assistance in causing or carrying out such violence, regardless of whether such activity is unlawful;
- accessing, sending, receiving, displaying, performing, disclosing, storing, or executing any content a) in violation of any copyright, right of publicity, patent, trademark, service mark, trade name, trade secret or other intellectual property right, b) in violation of any applicable agreement, or c) without authorization;
- transmitting highly sensitive personal information of an individual in a manner that can be associated with the individual, such as Social Security number, government-issued identification number, health or medical information, credit card or debit card number, financial account information, access codes and PINS, or date of birth;
- obtaining unauthorized access to the Service, or attempting to circumvent security measures or permissions assigned to a user account;
- accessing or using CalCATS without permission, including attempting to probe, scan, or test the vulnerability of the Service or to breach any security or authentication measures used by the Service;
- interfering with service to any user, site, account, system, or network by use of any program, script, command, or otherwise;
- introducing or activating any viruses, worms, harmful code and/or Trojan horses;
- using CalCATS in any manner that is in conflict with the technical specifications contained in the user and system documentation;
- holding CaliCo Solutions or its affiliates up to public scorn or ridicule; and/or
- reselling CaliCo Solutions' services, in whole or in part, to any entity or individual, without CaliCo Solutions' prior written consent, or misrepresenting your relationship with CaliCo Solutions.

We reserve the right, but do not assume the obligation, to investigate any violation of this Policy or misuse of the Service. We may:

- investigate violations of this Policy or misuse of the Service; or
- remove, disable access to, or modify any content or resource that violates this Policy or any other agreement we have with you for use of the Service.